# UTSA Computer Science Discord Chat Student Version

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1. Introduction
Discord is being used by the UTSA Computer Science Department to provide online tutoring. Some instructors are also using Discord for their online office hours.

1.1 What does Discord provide?
Discord provides an online chat capability which allows the CS Tutors and Teaching Assistants tutoring capability. Old conversations can be accessed so that students can see whether their issue has already been addressed.

1.2 How do I register for Discord and get a Login?
There are four steps.

1.2.1 Step 1: Open the Discord Application and select Login
Open Discord App and Press Login
Signing up to use Discord is very simple. For starters, you need to register your school email on discord. To do this open discordapp.com and click on the Login button in the top right-hand corner. If you have already made your account, you can skip to the Login section.
### 1.2.2 Step 2: Press Register

After pressing Login, the window on the right appears. Click **Register** at the bottom of the login screen.

If you already have created the login, skip to section 1.3.
1.2.3 Step 3: Specify Your UTSA Email and User Id

To create an account, use your **myUTSA email** and your **myUTSA id** (i.e., abc123) to register an account.

**You must use your ‘abc123’ ID as your username**

You can make whatever password you would like, but we highly recommend using the same password as your UTSA ASAP.

Once you have filled out all the information then hit the **Continue** button.
1.2.4 Step 4: Verify Your UTSA Email for Discord

Now that you have created an account, you need to verify the account.

To do this open your ASAP and find the tab labeled myUTSA Mail. Login to the mail using your ASAP credentials.

Once you login into your myUTSA Mail, you should find an email from Discord telling you to verify your email address.

Open that email and click the Verify Email button.
1.3 Login

You are now ready to login into Discord using your credentials.
### 1.4 What do I do if I already have a USERNAME which isn't my abc123 ID?

If your user ID is your abc123 ID, skip to section 2.

If you established a login ID which isn't your abc123, you need to temporarily change it to your abc123 ID. You will then add the CS Server to your login (as shown in section 2) and then you can change back to your original ID.

| Click on the settings gear which is at the bottom left. |
| Select the **My Account** tab of the **User Settings** menu. Edit the USERNAME. |
| Change your USERNAME to your abc123 ID and then click SAVE. |
| After you complete step 2 below where you add the CS Server to your login, check your USERNAME back to your original ID. |

*Warning: You can’t change your username more than **twice** within a short period. If you are unable to change it, please wait 2 hours before trying it again.*
2. Important Concepts
There are some important concepts that are needed:

**Server**
A server is used to represent a major collection of chat channels for some related purpose. UTSA CS has one major Discord Server. We will show how you can add this server to your login below.

**Channel**
A channel is where you do your chatting in Discord. UTSA CS will have a channel for each course requiring tutors. Once you are on the UTSA CS server, you will see the channels that were added for you by your instructors.

2.1 Adding the UTSA CS Server to your Login

**ADDING THE CS SERVER**
The column on the left-hand side of your Discord app is your server list. Any time you add a server, you'll see it pop up as a small circular icon in this list, and they'll show up vertically:

To add a new server to your login, click the "+" icon at the very bottom of the server list.
After clicking the “+” icon, a window will pop asking if you want to create or join a server.

Click the **Join a server** button.

After clicking Join a server, it will ask you to enter an instant invite.

Copy and paste **https://discord.gg/5UmgcwD** into the text field and hit the **Join** button.
You are now in the CS Server! Now anytime you login to discord, you will be able to view and chat inside the server. If you have any trouble while on the server, please post a message in the troubleshooting chat.
2.2 Channel Usage

UTSA CS provided software to add your courses as channels. You should select your particular course and enter chat messages.

Please do NOT include detailed code in your chat message; instead, either use a private message with the tutor or send your tutor/TA/instructor a small portion of your code.

We must emphasize that our tutors and TAs are not allowed to write your code!

2.3 What if the channels don't appear for me?

If you have never seen your course in the list of channels, your instructor might not have provided a list of students for your course.

If you don't see the Stack Pointer Bot at the top of the list of users, the UTSA CS Discord BOT is not active. Please create a trouble ticket:

- Enter https://cs.utsa.edu/ in a browser
- Press the Contact menu item at the top of the page.
- Press the big red HELP button.
- Specify Discord Bot is not running